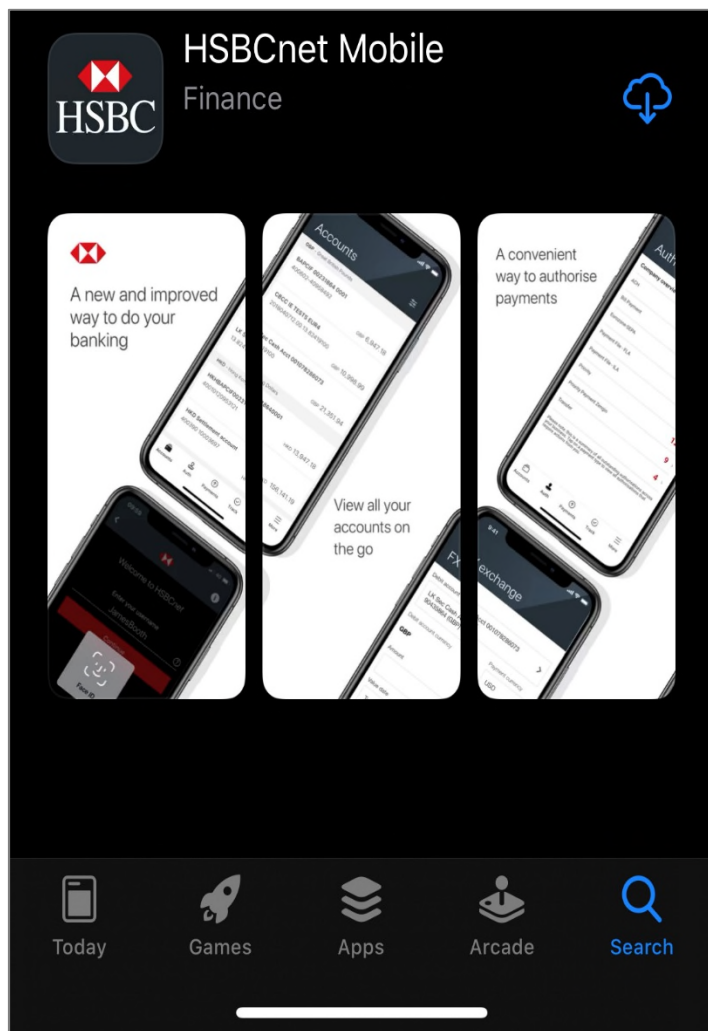
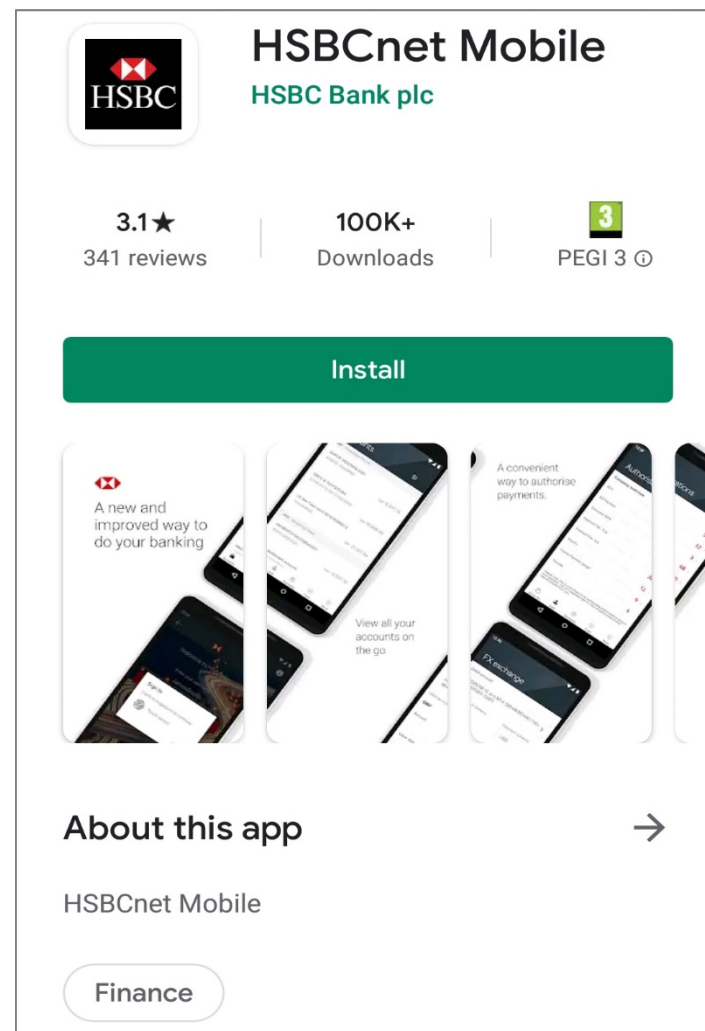


HSBCnet Mobile

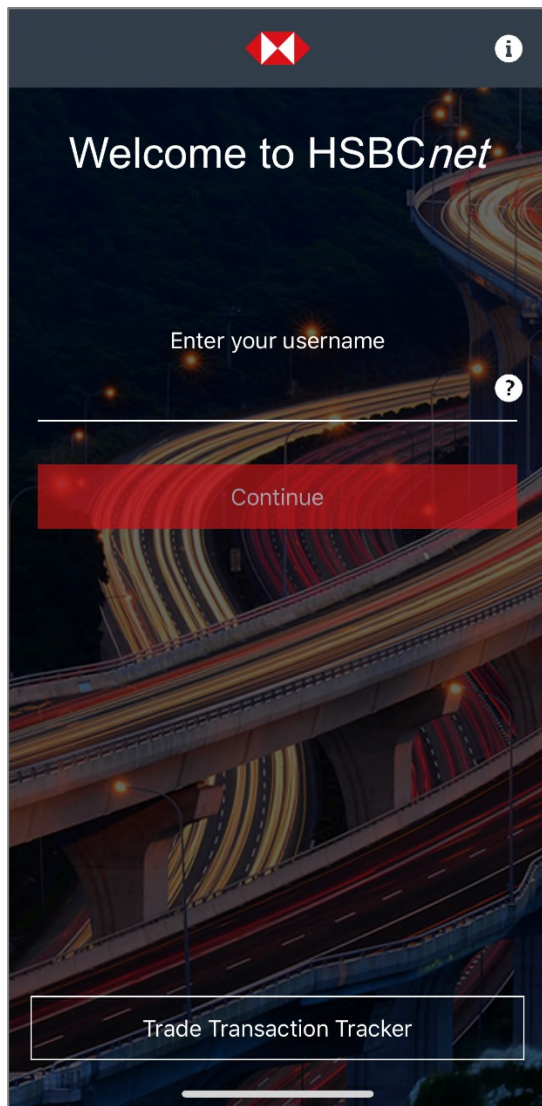
For **iPhones** with mobile operating system **iOS** download **HSBCnet Mobile** at application **App Store**



For smartphones with mobile operating system **Android** download application **HSBCnet Mobile** at **Google Play Store**



I) Enter your username



HSBCnet

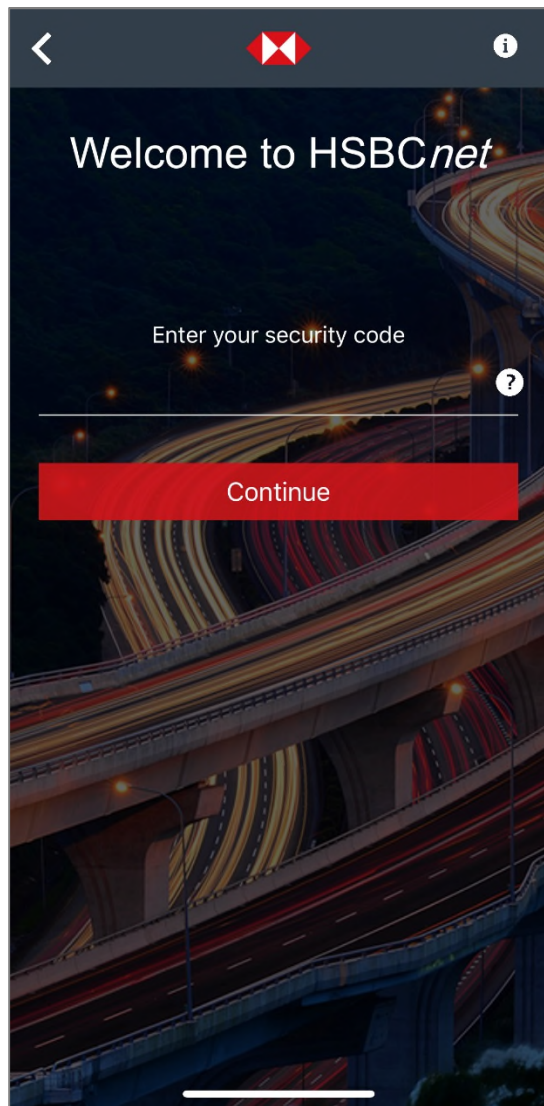
Welcome to HSBCnet

Enter your username

Continue

Trade Transaction Tracker

II) Enter your security code from your security device (token)

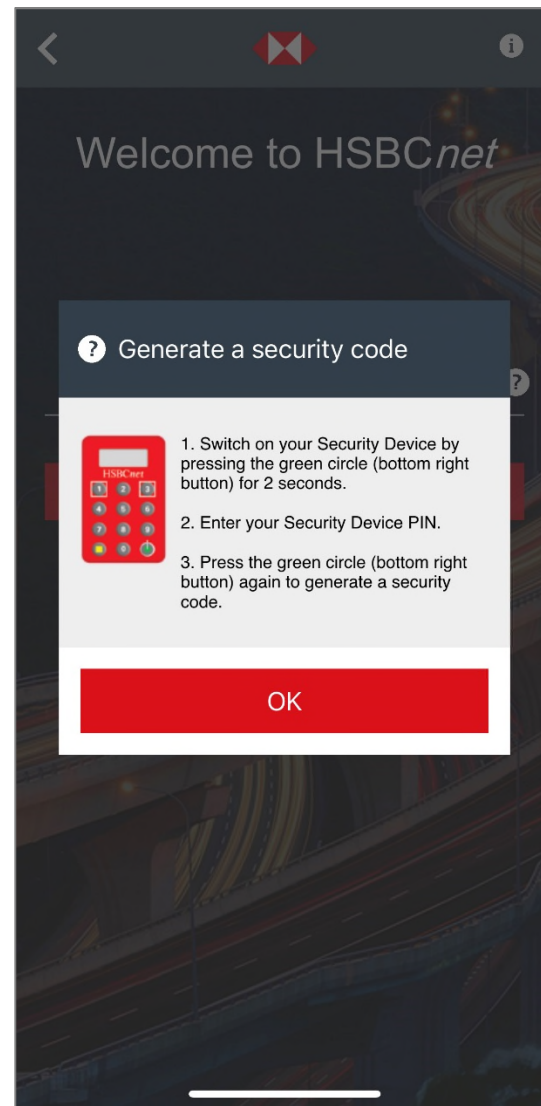


HSBCnet

Welcome to HSBCnet

Enter your security code

Continue



HSBCnet

Welcome to HSBCnet

Generate a security code

1. Switch on your Security Device by pressing the green circle (bottom right button) for 2 seconds.

2. Enter your Security Device PIN.

3. Press the green circle (bottom right button) again to generate a security code.

OK

Login settings using Face ID

I) Enable biometric authentication

Set up your device

Enable biometric authentication?

Enable biometric authentication so you can log on securely and quickly using Face ID.



Not now

Yes, enable

II) Accept terms and conditions

Terms and conditions for using biometric authentication

These terms and conditions shall apply to your use of the biometric sign-on for the Mobile Banking App. You can log onto the Mobile Banking App by using your biometric credentials (e.g. fingerprint, facial map, or any other biometric data that we may enable for use in the Mobile Banking app) on your compatible device. In order to enable this functionality, your compatible device must have the appropriate applications for scanning biometric credentials set up on it (including your biometric credentials being registered), the Mobile Banking App downloaded to it and the appropriate applications must be enabled for the Mobile Banking App.

It is extremely important that you take all reasonable precautions to keep your mobile device and security information safe and prevent any unauthorised or fraudulent use of it.

No, thanks

Accept

III) Allow to use Face ID

Set up your device

Enable biometric authentication?

Enable biometric authentication so you can log on securely and quickly using Face ID.

Do you want to allow "HSBCnet" to use Face ID?

This app uses Face ID to confirm your identity.

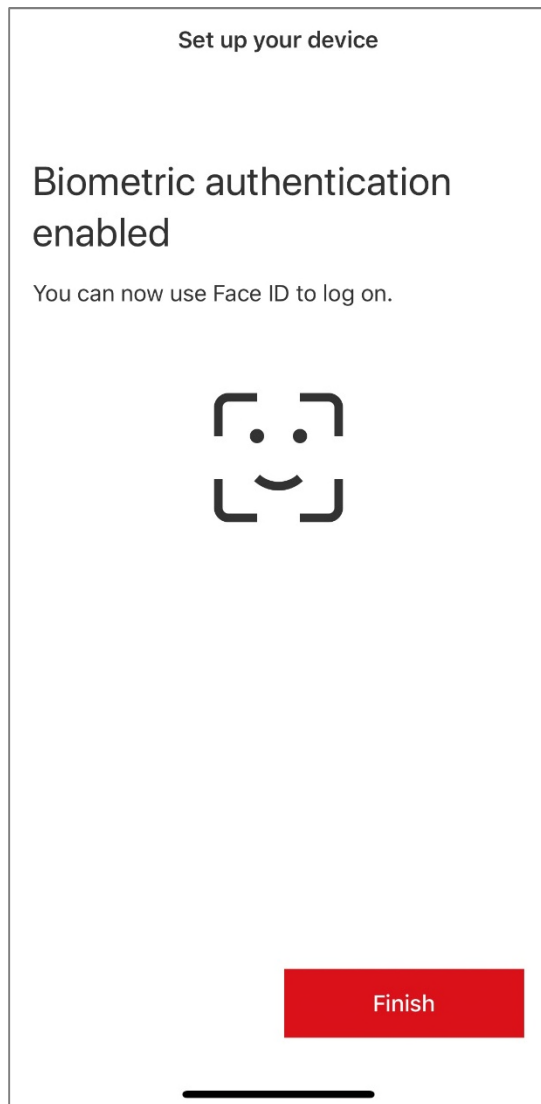
Don't Allow

OK

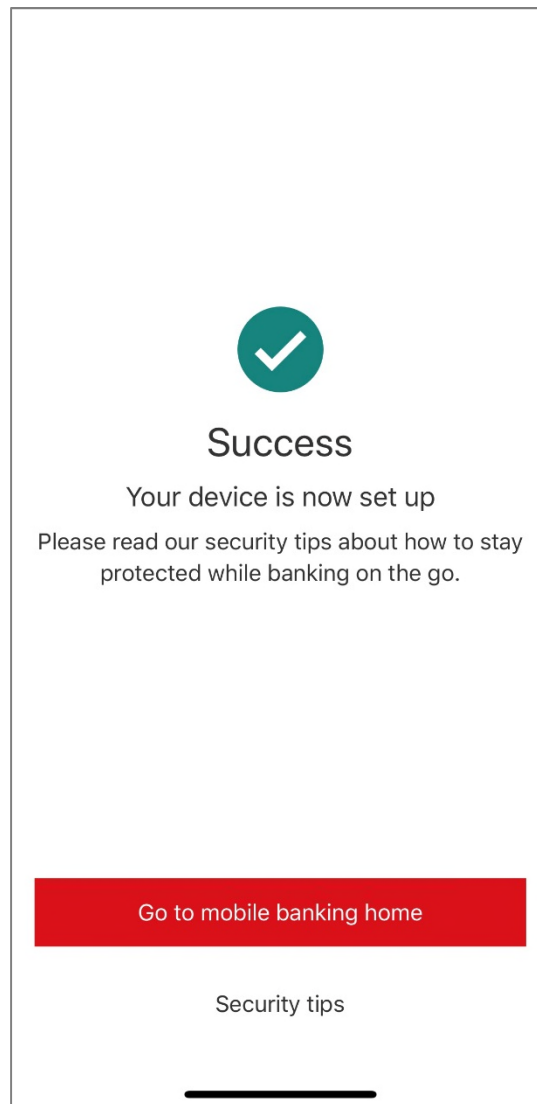
Not now

Yes, enable

IV) Use Face ID to log on



V) After successful verification click on Go to mobile banking home



Login settings using Touch ID

I) Enable biometric authentication

Set up your device

Enable biometric authentication?

Enable biometric authentication so you can log on securely and quickly using Touch ID.



Not now **Yes, enable**

II) Accept terms and condition

Terms and conditions for using biometric authentication

These terms and conditions shall apply to your use of the biometric sign-on for the Mobile Banking App. You can log onto the Mobile Banking App by using your biometric credentials (e.g. fingerprint, facial map, or any other biometric data that we may enable for use in the Mobile Banking app) on your compatible device. In order to enable this functionality, your compatible device must have the appropriate applications for scanning biometric credentials set up on it (including your biometric credentials being registered), the Mobile Banking App downloaded to it and the appropriate applications must be enabled for the Mobile Banking App.

It is extremely important that you take all reasonable precautions to keep your mobile device and security information safe and prevent any unauthorised or fraudulent use of it.

No, thanks **Accept**

III) Allow to use Touch ID

Set up your device

Enable biometric authentication?

Enable biometric authentication so you can log on securely and quickly using Touch ID.



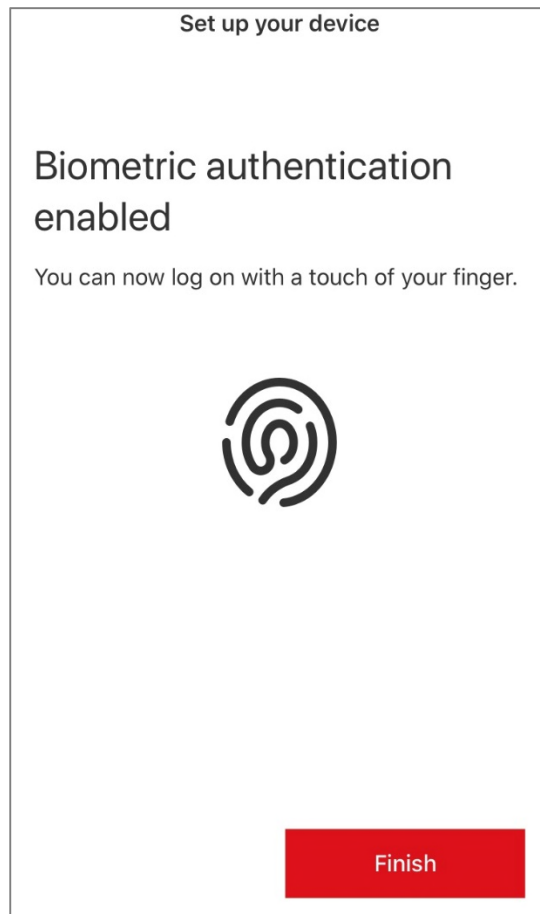
Touch ID for "HSBCnet"

Dotykem tlačítka "Domů" ověřte otisk prstu

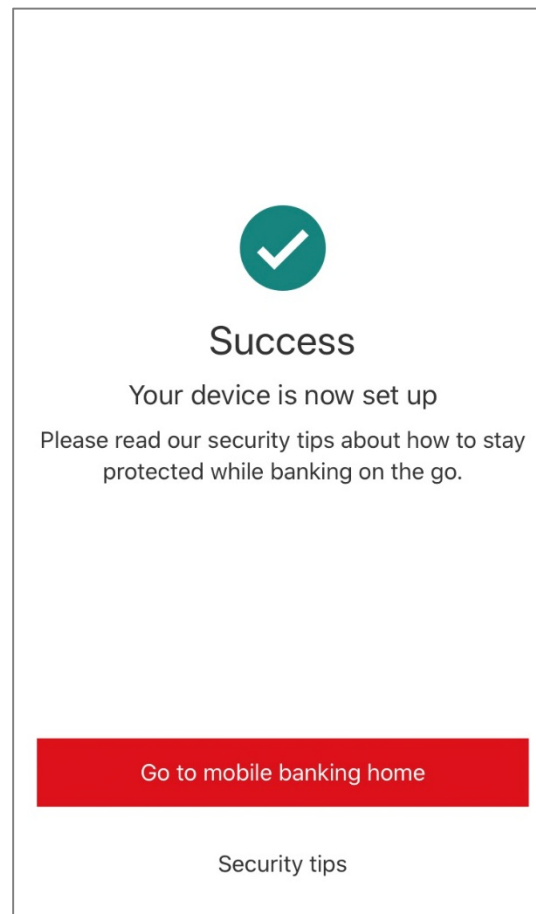
Cancel

Not now **Yes, enable**

IV) Use Touch ID to log on

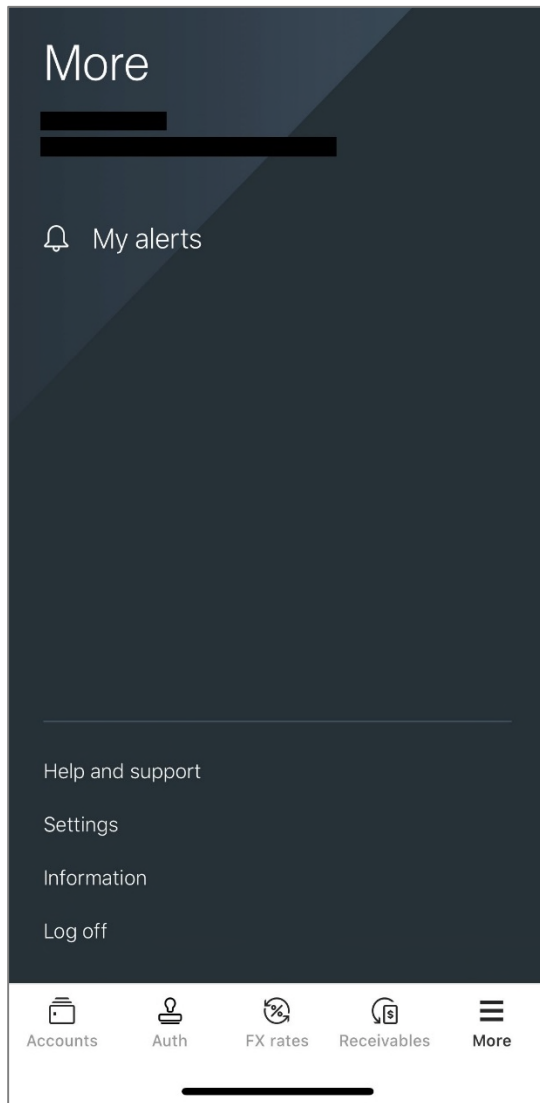


V) After successful verification click on Go to mobile banking home

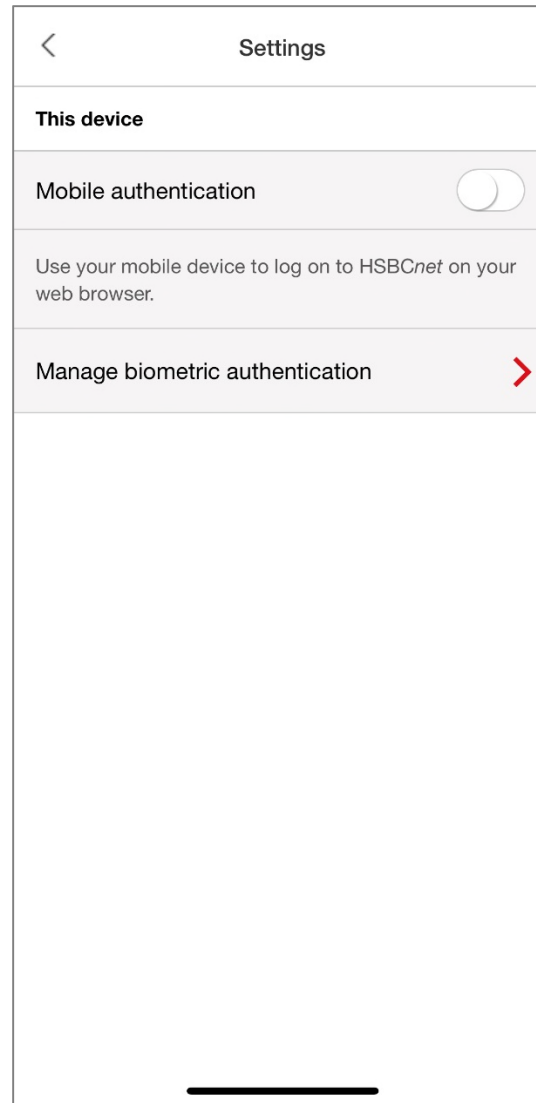


Mobile authentication settings

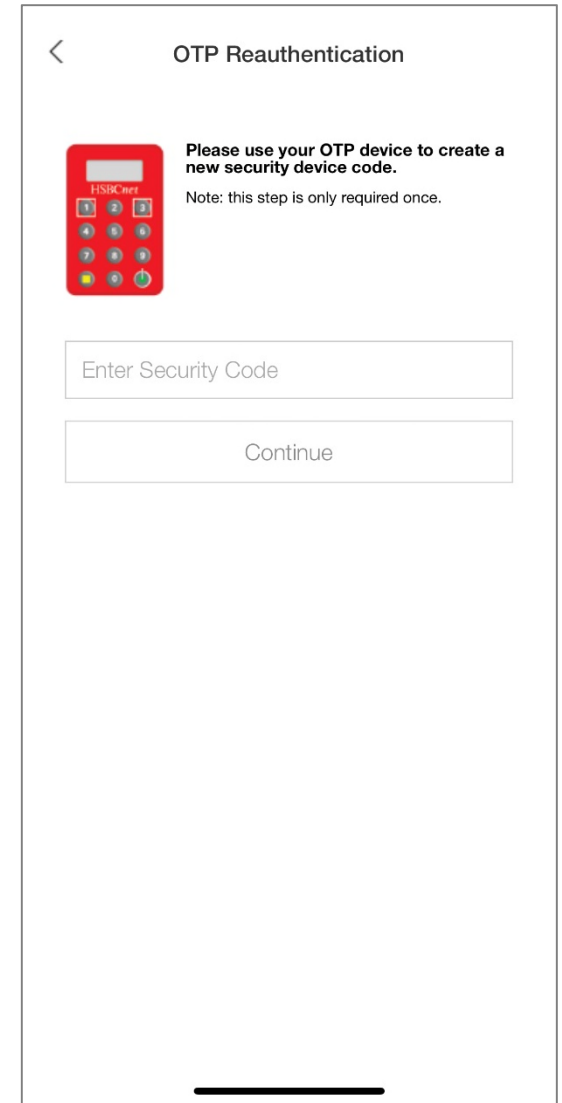
I) Click on More and Settings



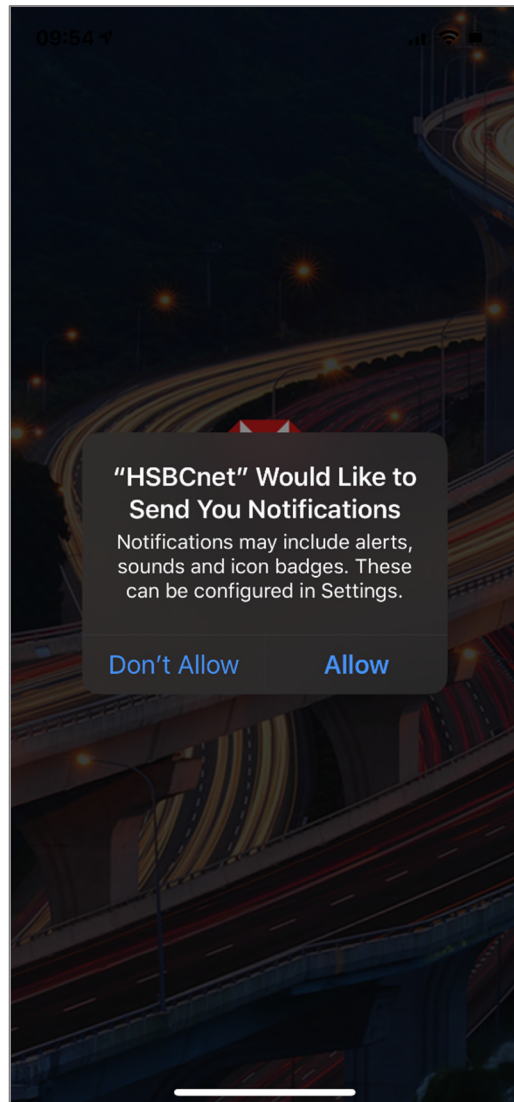
II) Click on Mobile authentication



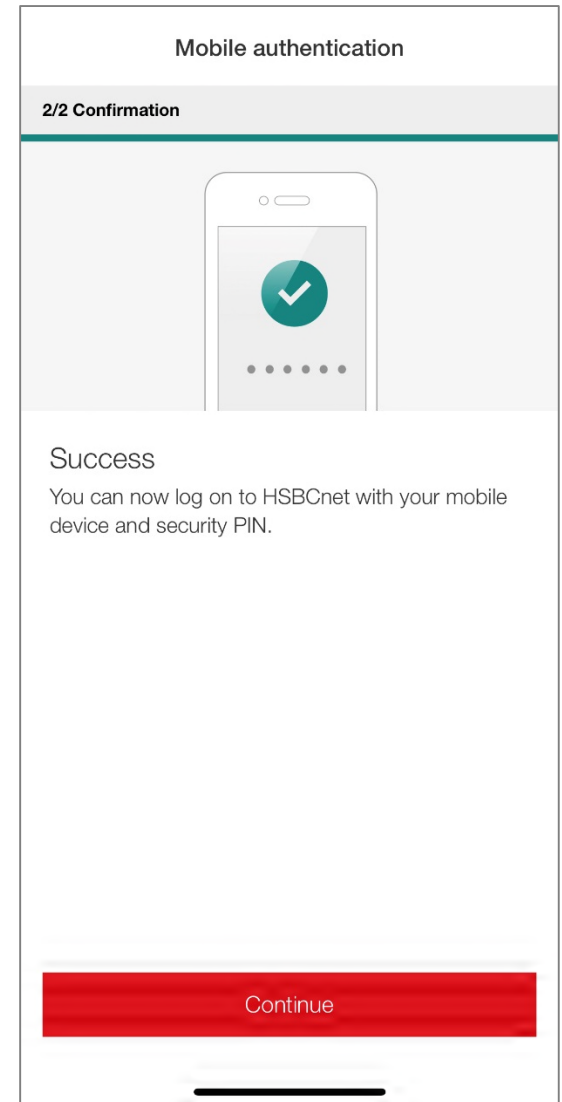
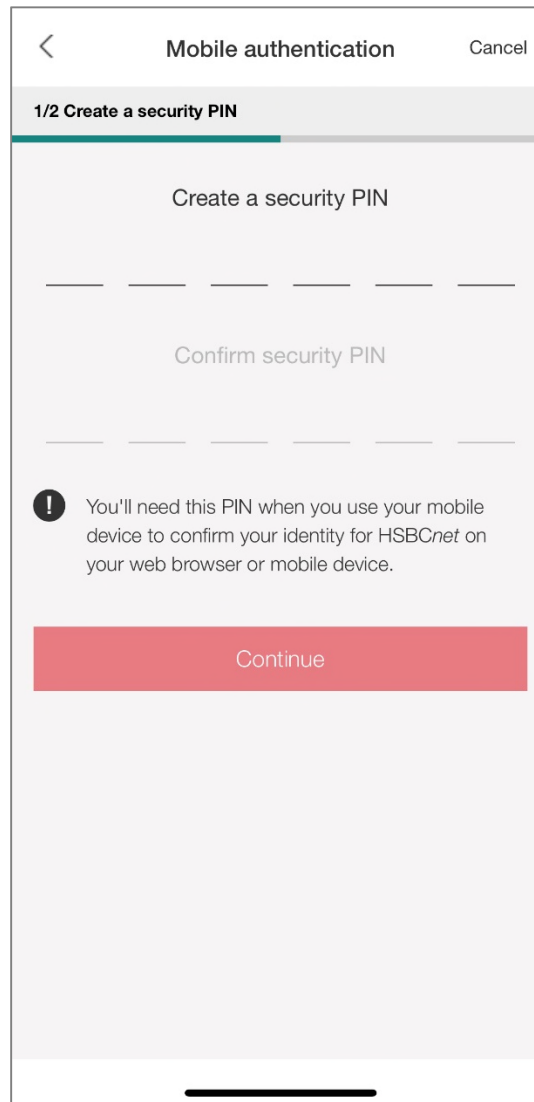
III) Enter Security Code



IV) Allow Notifications



V) Create a security PIN code for mobile application



Logon using mobile authentication

Enter your username and click on Continue, then select Mobile device and Send a notification to my mobile

Log on to HSBCnet

Select a way to log on

☒ Security Device ☐ Mobile device

Security code

[How to generate a security code](#)

[Unlock Security Device](#)
[Forgotten your Security Device PIN?](#)



Log on to HSBCnet

Select a way to log on

☐ Security Device ☒ Mobile device

Your mobile device

 iPhone10,6

How do you want to authenticate on your mobile device?



Send a notification to my mobile

Authenticate faster by receiving a message on your mobile device

☒

Generate a security code on my mobile

Get a code from the HSBCnet mobile app to enter on the web screen

☐